

Accessing Jitsi or Jitsi Meet

To use Jitsi on a computer

- Turn on your computer and go into Chrome (preferred) or Firefox browser - *other browsers are not currently supported*
- In the URL address window or address bar at the top of the screen, enter:

Meet.jit.si

- In the “Start a new meeting” line, enter the meeting name you were given over the phone or by portal.
- If the browser asks for permission to use the camera or microphone, this should be granted, please click “allow.” If you do not allow access, the clinician will not be able to hear or see you.
- You should be able to see yourself on the screen. If there are any problems with this, try switching browsers, or switch to a phone or tablet.
- If successful, exit the meeting (use the red “hangup” button) and the browser window
- You will repeat the above steps and enter the meeting at the scheduled time of the upcoming visit
 - You will first meet with a MA for a “Virtual Check-in”
 - Please wait in the Jitsi meeting until the MA “arrives”

To use Jitsi Meet on a smartphone or tablet

- Go to your App Store (iPhone) or Google Play (Android) and download the **Jitsi Meet** app
- The app appear as a blue and white icon
- Launch the app on the device
- Your visit will be called a “room.” At the time of your visit, enter the meeting name you were given over the phone or by portal.
- If the app asks for permission to use the camera or microphone, this should be granted, please click “allow.” If you do not allow access, the clinician will not be able to hear or see you.
- You should be able to see yourself on the screen. If there are any problems with this, try switching browsers, or switch to a phone or tablet.
- If successful, exit the meeting (use the red “hangup” button) and the browser window
- You will repeat the above steps and enter the meeting at the scheduled time of the upcoming visit
 - You will first meet with a MA for a “Virtual Check-in”
 - Please wait in the Jitsi meeting until the MA “arrives”

